

Firmware Update Procedure for Customer

Datavideo usually releases new firmware containing new features or reported bug fixes from time to time. Customers can either download the NVS-31 firmware as they wish or contact their local dealer or reseller for assistance.

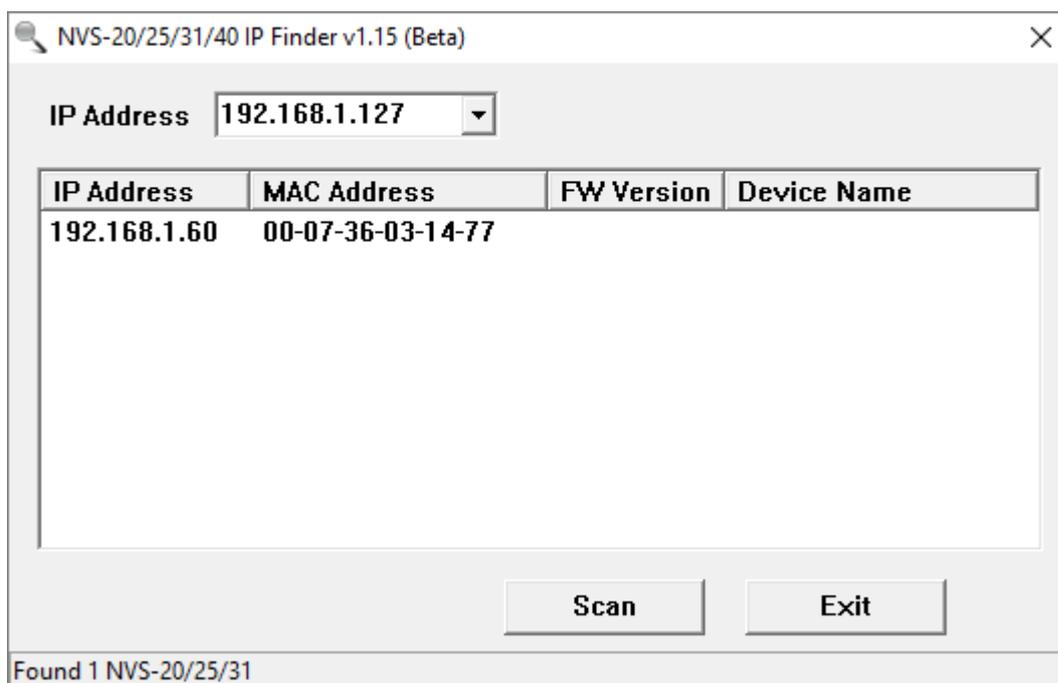
This document outlines the firmware upgrade process which should take **approximately 10 minutes to complete**. The existing NVS-31 settings should persist through the **firmware upgrade process, which should not be interrupted once started** as this could result in a non-responsive unit.

1. Requirements

- a) HS-3200 x 1
- b) 12V Power adapter x 1
- c) Laptop x 1
- d) Ethernet Cable x 1
- e) Latest firmware version

2. Procedure

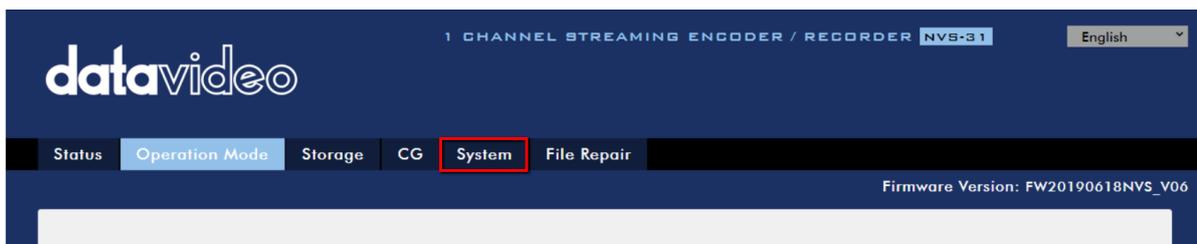
- 1. Directly connect your laptop to the STREAM port of the HS-3200 using an Ethernet cable.
- 2. Make sure the laptop and the HS-3200 are configured to IPs of the same network range.
- 3. Use the IP Finder to find the HS-3200 and once found, double click its IP address.



- On the browser that opens, enter the login information (User Name: admin / Password: 000000) and then click OK.



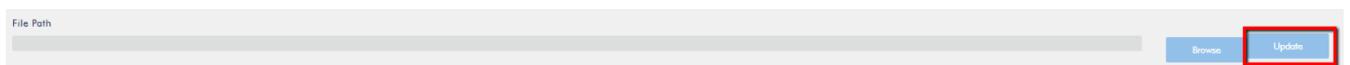
- On the NVS-31 user interface, click System tab.



- In the Firmware Update section, click the Browse button and select the latest firmware file saved on the hard disk of the laptop to which the HS-3200 is connected.



- Click the Update button after the firmware file is successfully uploaded.



8. The NVS-31 will reboot itself automatically after the firmware update is complete.

Preparing for Rebooting!

37 Secs

9. The user interface will reopen as soon as the NVS-31 is successfully rebooted.