

## Firmware Update Procedure for Customer

Datavideo usually releases new firmware containing new features or reported bug fixes from time to time. Customers can either download the HS-1300 firmware as they wish or contact their local dealer or reseller for assistance.

This document outlines the firmware upgrade process which should take **approximately 10 minutes to complete**. The existing HS-1300 settings should persist through the **firmware upgrade process, which should not be interrupted once started** as this could result in a non-responsive unit.

### Requirements

- HS-1300 x 1
- 12V Power adapter x 1
- USB thumb drive x 1
- USB A connector cable x 1

### Procedure

1. Locate the FW Upgrade USB port on the front panel of the HS-1300.

**SWITCHER  
F/W UPGRADE**



2. Insert the USB stick containing the latest firmware to the FW upgrade port.
3. Power on the device and the device should automatically detect the connected USB storage device.
4. Press the **"MENU"** button on the control panel to open the menu on the monitor screen.
5. Press the **"down arrow"** button to scroll to the **"Setup"** Option.
6. Press the **"ENTER"** button to enter the **"Setup"** menu.
7. Press the **"down arrow"** button to scroll to **"Software"** and then press the **"ENTER"** button to select the **"Software"** option.
8. As soon as **"Software"** is selected, you will be prompted whether to start the Software Upgrade. Select **YES** if you would like to start the software upgrade.
9. Reboot the device after the upgrade process is complete.