Firmware Update Procedure for Customer

Datavideo usually releases new firmware containing new features or reported bug fixes from time to time. Customers can either download the NVS-31 firmware as they wish or contact their local dealer or reseller for assistance.
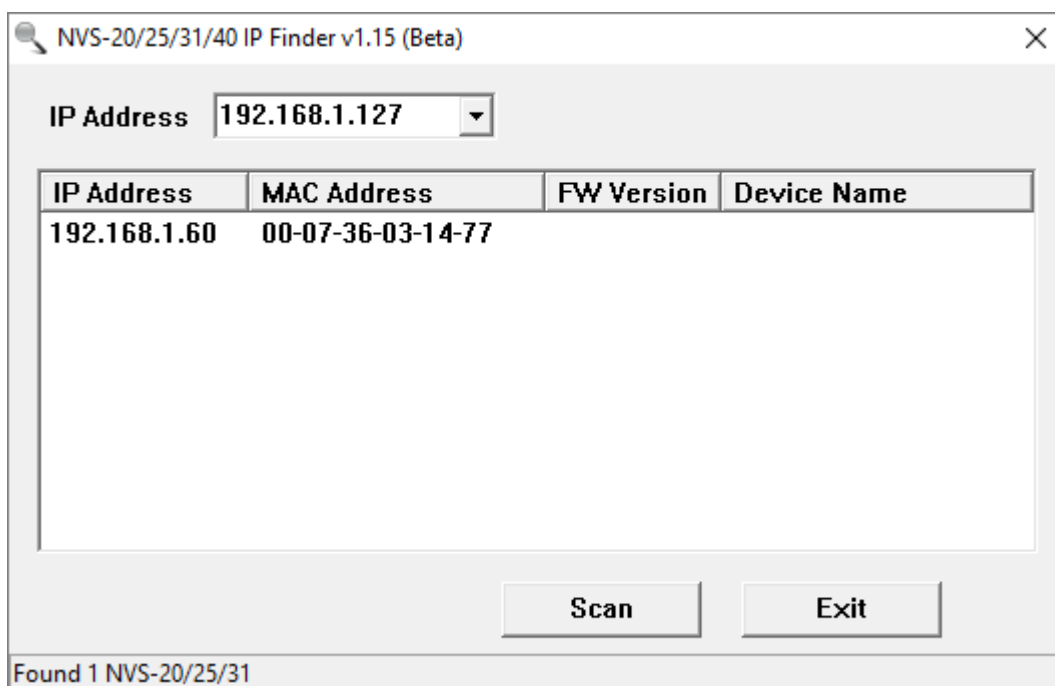
This document outlines the firmware upgrade process which should take **approximately 10 minutes to complete**. The existing NVS-31 settings should persist through the **firmware upgrade process, which should not be interrupted once started** as this could result in a non-responsive unit.
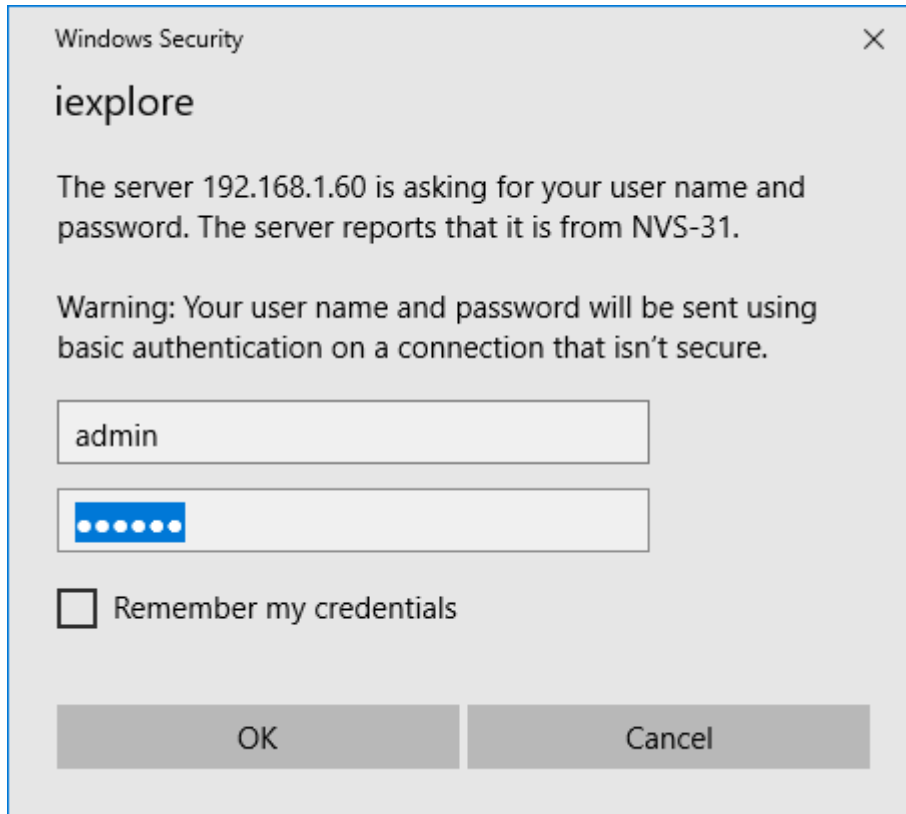
1. Requirements

a) HS-1600T x 1
b) 12V Power adapter x 1
c) Laptop x 1
d) Ethernet Cable x 1
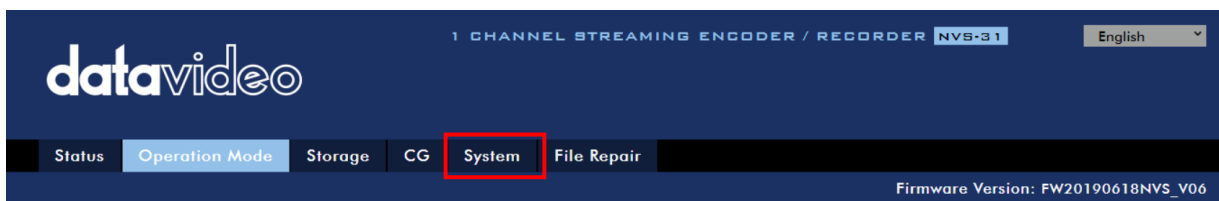e) Latest firmware version

2. Procedure

1. Directly connect your laptop to the STREAM port of the HS-1600T using an Ethernet cable.
2. Make sure the laptop and the HS-1600T are configured to IPs of the same network range.
3. Use the IP Finder to find the HS-1600T and once found, double click its IP address.

4. On the browser that opens, enter the login information (User Name: admin / Password: 000000) and then click OK.
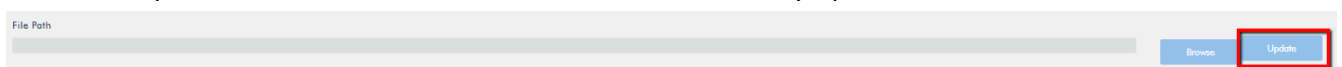

5. On the NVS-31 user interface, click System tab.

6. In the Firmware Update section, click the Browse button and select the latest firmware file saved on the hard disk of the laptop to which the HS-1600T is connected.

7. Click the Update button after the firmware file is successfully uploaded.

8. The NVS-31 will reboot itself automatically after the firmware update is complete.

Preparing for Rebooting!

37 Secs

9. The user interface will reopen as soon as the NVS-31 is successfully rebooted.